

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE Platform

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.63	4.85		1,299	2.22	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6030	Customer Service Record - CORBA	0.10	1.11		58	1.01	0	2	0.000		
PO-1-03-6030	Address Validation - CORBA	2.63	2.01		1,081	-0.61	0	2	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		99.89		942		0	10	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		158		0	5	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.40		9,232		-1	5	-0.022		
OR-4-16-1000	% On Time PCN - 1 Business Day		98.85		9,232		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time		98.60		9,232		0	5	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		98.64		955		0	5	0.000		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		99		0	5	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		100.00		71		0	5	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		100.00		18		0	2	0.000		
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		100.00		46		0	2	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		6		0	2	0.000		
PR Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	80.36	90.16	5,046	193	2.91	3.7427	0	5	0.000	
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.03	0.00	11,680	539	0.07	5.0000	0	20	0.000	
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	7.18	1.52	1,698	66	3.24	2.4219	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	3.82	1.00	125	1	9.82	9.86	SS	0		
PR-5-01-3140	% Missed Appointment - Facilities - Platform *	1.18	0.00	1,698	66	1.35	5.0000	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform *	0.29	0.00	1,698	66	0.68	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	6.95	3.58	9,438	1,005	0.84	4.4739	0	10	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255		-4.62	0	2	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	69.74	54.13		3,371		-15.61	0	2	0.000	
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus *	25.97	20.41	932	98	4.66	1.3379	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus *	27.78	14.29	36	7	18.50	1.2566	0	10	0.000	
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	14.26	14.65	932	98	29.46	3.13	-0.1247	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus *	7.60	7.79	36	7	9.06	3.74	-0.1305	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	63.61	71.76	687	85	5.53	-1.3713	-1	5	-0.022	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	34.35	47.06	687	85	5.46	-2.1600	-2	5	-0.044	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	8.15	11.76	687	85	3.15	-0.9272	-1	5	-0.022	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	10.95	6.48	5,286	108	3.04	1.7217	0	10	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	10.26	0.00	117	1	30.47	SS		0		
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	24.93	21.01	5,286	108	33.93	3.30	1.1887	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	11.89	16.75	117	1	16.02	16.09	SS	0		
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res *	85.72	84.71	4,237	85	3.83	0.4503	0	5	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	70.07	64.71	4,237	85	5.02	1.1831	0	5	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	38.78	35.29	4,237	85	5.34	0.7616	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	13.02	11.68	6,381	214	2.34	0.6643	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		542,034			0	5	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sam							Totals	-5	227	-0.110	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE LOOP

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000
PO-1-03-6020	Address Validation - EDI	2.63	4.85		1,299	2.22	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	0.10	1.11		58	1.01	0	2	0.000
PO-1-03-6030	Address Validation - CORBA	2.63	2.01		1,081	-0.61	0	2	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000

OR Ordering

OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs	99.62		12,895			0	10	0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual	99.78		1,841			0	5	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.40		9,232			-1	2	-0.009
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85		9,232			0	2	0.000
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60		9,232			0	2	0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop	98.65		1,479			0	5	0.000
OR-6-03-3331	% Accuracy - LSRC - Loop	0.00		664			0	5	0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP	100.00		552			0	5	0.000
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP	100.00		32			0	2	0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP	100.00		108			0	2	0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP	100.00		11			0	2	0.000

PR Provisioning

PR	Provisioning	Performance		Observations		VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC						
PR-4-02-3100	Average Delay Days - Total - POTS	3.82	1.00	125	1	9.82	9.86	SS		0	
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	7.18	0.00	1,698	167		2.09	5.0000	0	20	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.18	0.00	1,698	167		0.87	5.0000	0	5	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.29	0.00	1,698	167		0.44	5.0000	0	5	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	7.07	6.01	2,304	316		1.54	0.8057	0	10	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.84		358				0	10	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		0.00		194				0	20	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA							0	
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		99.31		145				0	10	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		100.00		42				0	20	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA							0	
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA							0	

MR Maintenance & Repair

MR	Maintenance & Repair	Performance		Observations		VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Wgt.	Wgtd. Score	
		VZ	CLEC	VZ	CLEC							
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255				-4.62	0	2	0.000
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	13.23	3.72	6,228	242		2.22	5.0000	0	10	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	23.36	12.83	6,228	242	33.53	2.20	4.7948	0	5	0.000	
MR-4-07-3112	% Out of Service > 12 Hours - Loop *	65.32	45.96	4,876	198		3.45	5.0000	0	5	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	34.74	10.10	4,876	198		3.45	5.0000	0	5	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	13.02	11.95	6,381	251		2.17	0.5763	0	10	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop *	6.90	0.00	58	6		10.87	5.0000	0	10	0.000	
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	10.85	8.17	58	6	15.67	6.72	0.3994	0	5	0.000	

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Sme Totals -1 226 -0.009

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

RESALE

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt'd Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.63	4.85		1,299	2.22	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00			0		5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	100.00			164		0	10	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			94		0	5	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.40			9,232		-1	5	-0.027		
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85			9,232		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60			9,232		0	5	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	95.93			172		0	10	0.000		
OR-6-03-2000	% Accuracy - LSRC	0.00			77		0	10	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.78			45		0	5	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			14		0	2	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			26		0	2	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			3		0	2	0.000		
PR Provisioning											
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total *	80.36	64.71	5,046	17	9.65	-1.2863	-1	5	-0.027	
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.03	0.00	11,680	48	0.23	5.0000	0	20	0.000	
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	7.18	6.56	1,698	61	3.37	0.3809	0	10	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	3.82	4.00	125	4	9.82	4.99	SS	0		
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.18	3.28	1,698	61	1.41	-0.9316	-1	5	-0.027	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.29	0.00	1,698	61	0.71	5.0000	0	5	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	6.95	2.82	9,438	248	1.64	2.9782	0	15	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255		-4.62	0	2	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	69.74	54.13		3,371		-15.61	0	2	0.000	
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	25.97	22.50	932	40	7.08	0.6588	0	10	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	27.78	33.33	36	3	26.92	SS		0		
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	14.26	17.65	932	40	29.46	4.76	-0.7129	0	5	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	7.60	4.64	36	3	9.06	5.44	SS	0		
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus *	63.61	67.74	687	31	8.83	-0.2614	0	5	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	34.35	38.71	687	31	8.72	-0.3220	0	5	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	8.15	6.45	687	31	5.02	0.6220	0	5	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	10.95	0.00	5,286	5	13.97	SS		0		
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	10.26	NA	117					0		
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	24.93	12.81	5,286	5	33.93	15.18	SS	0		
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	11.89	NA	117		16.02			0		
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	85.72	75.00	4,237	4	17.50	SS		0		
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.07	50.00	4,237	4	22.91	SS		0		
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	38.78	0.00	4,237	4	24.37	SS		0		
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	13.02	6.25	6,381	48	4.88	1.7321	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		542,034			0	5	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals -3 188 -0.080											

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance
 * Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

DSL

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score
		VZ	CLEC	VZ	CLEC				
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.60	4.47		6	-7.13	0	5	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.60	1.84		4	-9.76	0	5	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	2	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.60	2.85		481	-8.75	0	5	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		8		0	2	0.000
PO-8-02-6000	% On Time - Engineering Record Request		NA					0	
OR Ordering									
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			3		0	2	0.000
OR-1-06-1341	OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	100.00			1		0	2	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			1		0	2	0.000
OR-2-06-1341	OT LSR/ASRC Rej - Facility Check - 2W Digital -UNE/Resale	NA						0	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			1		0	5	0.000
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA						0	
OR-2-04-3342	OT LSR Rej - No Facility Check - 2W xDSL Loops	NA						0	
OR-2-06-3342	% On Time LSR/ASRC Rej - Facility Check - 2W xDSL Loops	NA						0	
OR-1-04-3340	OT LSRC - No Facility Check - Line Share/Split	NA						0	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA						0	
OR-2-04-3340	OT LSR Rej - No Facility Check - Line Share/Split	NA						0	
OR-2-06-3340	OT LSR/ASRC Rej - Facility Check - Line Share/Split	NA						0	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.40			9,232		-1	2	-0.009
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85			9,232		0	2	0.000
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60			9,232		0	2	0.000
PR Provisioning									
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA						2
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	0.00		3	13	0.00	SS	0
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA		5				0
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	7.07	7.14	2,304	14		6.87	0.3668	0
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00		8	13	0.00	SS	0
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00			57			0
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.00	NA		1	0.00			0
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00			64			0
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	7.07	4.85	2,304	103		2.58	1.0750	0
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.32		15	76	0.00	0.9748	0
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		100.00			16			0
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.65	100.00	578	16		1.49	5.0000	0
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	2.00	NA		27	1.69			10
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	3.72	0.00	565	1		18.93	SS	0
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.27	0.00	1,100	18		1.24	5.0000	0
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split *	3.63	5.88	1,571	17		4.56	-0.0740	0
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.12	0.00	1,673	19		0.80	5.0000	0
MR Maintenance & Repair									
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255			-4.62	0
Stat Score									
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale *	13.32	0.00	6,240	9		11.33	5.0000	0
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	14.38	NA	153					0
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	23.35	12.22	6,240	9	33.50	11.18	0.9961	0
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	10.88	NA	153		14.77			0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale *	62.98	100.00	6,393	9		16.11	5.0000	0
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale *	65.12	57.14	4,942	7		18.03	0.8488	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale *	13.01	11.11	6,393	9		11.22	0.5682	0
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	13.32	0.00	6,240	29		6.32	5.0000	0
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	6.90	0.00	58	3		15.00	SS	0
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	23.35	22.34	6,240	29	33.50	6.24	0.1613	0
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	10.85	1.92	58	3	15.67	9.28	SS	0
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	62.61	81.25	6,298	32		8.57	2.4757	0
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	65.32	58.33	4,888	24		9.74	0.9355	0
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	13.01	6.25	6,393	32		5.96	1.4984	0
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split *	8.98	0.00	256	6		11.81	5.0000	0
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	9.09	0.00	11	1		30.02	SS	0
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	9.74	6.00	256	6	25.60	10.57	0.3541	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	6.45	0.97	11	1	3.77	3.93	SS	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split *	93.26	100.00	267	7		9.60	5.0000	0
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split *	9.77	0.00	266	6		12.26	5.0000	0
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split *	17.60	14.29	267	7		14.58	0.6574	0

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals -1 219 -0.009

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

June-08

OR	Ordering	Performance		Observations		VZ	CLEC	VZ	CLEC	Standard Deviation	Perf. Score	Wgt.	Wgtd. Score			
		CLEC	VZ	VZ	CLEC											
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			2						0	5	0.000			
OR-1-13-5000	% On Time Design Layout Record	100.00			31						0	10	0.000			
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA									0					
OR-2-12-5020	% On Time Trunk ASR Reject	100.00			1						0	5	0.000			
PR Provisioning																
PR-4-07-3540	% On Time Performance - LNP only		100.00		8						0	20	0.000			
PR-4-15-5000	% On Time Provisioning - Trunks		100.00		2,544						0	20	0.000			
PR-5-01-5000	% Missed Appointment - Facilities *	0.00	0.00	1,355	2,544			0.00	5.0000		0	5	0.000			
PR-5-02-5000	% Orders Held for Facilities >15 Days *	0.00	0.00	1,355	2,544			0.00	5.0000		0	5	0.000			
PR-6-01-5000	% Installation Troubles w/in 30 Days *	0.00	0.00	1,355	2,544			0.00	5.0000		0	10	0.000			
PR-8-01-5000	% Open Orders in a Hold Status >30 Days *	42.31	0.00	26	31			13.14	5.0000		0	5	0.000			
MR Maintenance & Repair																
MR-4-01-5000	Mean Time to Repair - Total	NA	NA										0			
MR-4-05-5000	% Out of Service >2 Hours	NA	NA										0			
MR-4-06-5000	% Out of Service >4 Hours	NA	NA										0			
MR-4-07-5000	% Out of Service >12 Hours	NA	NA										0			
MR-4-08-5000	% Out of Service >24 Hours	NA	NA										0			
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA										0			
NP Network Performance																
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0								0	5	0.000			
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0								0	10	0.000			
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator											"UD" - under development		"SS" - Small Totals	0	100	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

Verizon New Hampshire		June-08							
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	\$0	\$0	\$0	\$0				\$0
	PO-1-06 Mechanized Loop Qualification - EDI	-	-	-	-	-	-	-	-
	PO-1-06 Mechanized Loop Qualification - CORBA	-	-	-	-	-	-	-	-
	PO-1-06 Mechanized Loop Qualification - Web GUI	-	-	-	-	-	-	-	-
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-	-	-	-	-	-	-
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-	-	-	-	-	-
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-	-	-	-	-	-	-
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-	-	-	-	-	-
ORDERING									
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	OR-1-02 % On Time LSRC -Flow Through	-	-	-	-	-	-	-	-
	OR-1-04 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	OR-1-04 % On Time LSRC - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
	OR-1-04 % OT LSRC - No Facility Check - Line Share/Split	-	-	-	-	-	-	-	-
	OR-1-12 % OT Firm Order Confirmations (<=192 Forecasted Trunks)	-	-	-	-	-	-	-	-
	OR-1-13 % On Time Design Layout Record	-	-	-	-	-	-	-	-
	OR-1-19 % On Time Response - Request for Inbound Augment (<=192)	-	-	-	-	-	-	-	-
	OR-2-04 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	OR-2-04 % OT LSR Rej - No Facility Check - 2W xDSL Loops	-	-	-	-	-	-	-	-
	OR-2-04 % OT LSR Rej - No Facility Check - Line Share/Split	-	-	-	-	-	-	-	-
	OR-4-16 % On Time PCN - 1 Business Day	-	-	-	-	-	-	-	-
	OR-1-04 % OT LSRC -No Facil Ck/Elec.-No FT) -All Specials -UNE/Resale	-	-	-	-	-	-	-	-
	OR-1-06 % OT LSRC/ASRC -Facil Ck/E -No FT) -All Specials -UNE/Resale	-	-	-	-	-	-	-	-
	OR-2-04 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	-	-	-	-	-	-	-	-
	OR-2-06 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	-	-	-	-	-	-	-	-
PROVISIONING									
3	Installation Performance	\$0	\$0	\$2,140	\$0	\$0	\$0	\$0	\$2,140
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	-	-	2,140	-	-	-	-	-
	PR-4-02 Average Delay Days - Total	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days -Total -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days -Total -2W xDSL Loops	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days -Total -Line Share/Split	-	-	-	-	-	-	-	-
	PR-4-04 % Missed Appointments -Dispatch	-	-	-	-	-	-	-	-
	PR-4-04 % Missed Appointment -Dispatch -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-04 % Missed Appointment -Dispatch -Line Share/Split	-	-	-	-	-	-	-	-
	PR-4-05 % Missed Appointments - No Dispatch	-	-	-	-	-	-	-	-
	PR-4-05 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-05 % Missed Appointment -No Dispatch -Line Share/Split	-	-	-	-	-	-	-	-
	PR-4-14 % Completed On Time -2W xDSL Loops	-	-	-	-	-	-	-	-
	PR-4-15 % On Time Provisioning - Trunks	-	-	-	-	-	-	-	-
	PR-6-01 % Installation Troubles w/in 30 Days	-	-	-	-	-	-	-	-
	PR-6-01 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	PR-6-01 % Installation Troubles w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-
	PR-6-01 % Installation Troubles w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment -VZ -DSO -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment -VZ -DS1 -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment -VZ -DS3 -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment -VZ -Other -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days - Total -UNE/Resale	-	-	-	-	-	-	-	-
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale	-	-	-	-	-	-	-	-
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale	-	-	-	-	-	-	-	-
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale	-	-	-	-	-	-	-	-
	PR-6-01 % Open Orders in a Hold Status > 30 Days -UNE/Resale	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment - VZ - Total - EEL	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days - Total - EEL	-	-	-	-	-	-	-	-
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL	-	-	-	-	-	-	-	-
	PR-4-01 % Missed Appointment - VZ - Total - IOF	-	-	-	-	-	-	-	-
	PR-4-02 Average Delay Days - IOF	-	-	-	-	-	-	-	-
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF	-	-	-	-	-	-	-	-
4	PR-4-07 % On Time Performance - LNP only					\$0			\$0
Hot Cut Performance									
5			\$0						\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut	-	-	-	-	-	-	-	-
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut	-	-	-	-	-	-	-	-
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut	-	-	-	-	-	-	-	-
MAINTENANCE									
6	Maintenance Performance	\$4,787	\$0	\$0	\$0	\$0	\$0	\$0	\$4,787
	MR-3-01 % Missed Repair Appointments - Loop - Bus.	-	-	-	-	-	-	-	-
	MR-3-01 % Missed Repair Appointments - Loop - Res.	-	-	-	-	-	-	-	-
	MR-3-01 % Missed Repair Appointments - Loop	-	-	-	-	-	-	-	-
	MR-3-01 % Missed Repair Appt -Loop -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	MR-3-01 % Missed Repair Appt -Loop -2W xDSL Loops	-	-	-	-	-	-	-	-
	MR-3-01 % Missed Repair Appointment -Loop -Line Share/Split	-	-	-	-	-	-	-	-
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops	-	-	-	-	-	-	-	-
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	-	-	-	-	-	-	-	-
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split	-	-	-	-	-	-	-	-
	MR-4-08 % Out of Service >24Hrs. - Bus.	4,787	-	-	-	-	-	-	-
	MR-4-08 % Out of Service >24Hrs. - Res.	-	-	-	-	-	-	-	-
	MR-4-08 % Out of Service >24Hrs. - Total	-	-	-	-	-	-	-	-
	MR-5-01 % Repeat Reports within 30 Days	-	-	-	-	-	-	-	-
	MR-5-01 % Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	-	-	-	-	-	-	-	-
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops	-	-	-	-	-	-	-	-
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split	-	-	-	-	-	-	-	-
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-06 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-08 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-4-06 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	-	-	-	-	-	-	-	-
	MR-5-01 % Repeat Reports w/in 30 days -UNE/Resale	-	-	-	-	-	-	-	-
NETWORK PERFORMANCE									
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0			\$0
Collocation									
8								\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total	-	-	-	-	-	-	-	-
	NP-2-05/6 % On Time - Physical Collocation - Total	-	-	-	-	-	-	-	-
	NP-2-07/8 Average Delay Days - Total	-	-	-	-	-	-	-	-
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days	-	-	-	-	-	-	-	-
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days	-	-	-	-	-	-	-	-
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days	-	-	-	-	-	-	-	-
	BI-3-05 %CLEC Billing Claims Rsrvd w/in 28 Cal. Days after Ack	-	-	-	-	-	-	-	-
Total		\$4,787	\$0	\$2,140	\$0	\$0	\$0	\$0	\$6,927

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	2	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	100.00	19	0	5
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	100.00	19	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days	100.00	12	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	24	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	2	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E-No FT) -All Specials -UNE/Resale	100.00	84	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	5	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	31	0	5

PR	Provisioning	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	6.67	NA	15						0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	13.33	4.88	30	41		8.17	1.6960	0	5
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	0.00	NA	1						0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA							0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	6.40	1.50	5	2	4.51	3.77	SS		0
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	2.56	1.96	39	51		3.36	0.8964	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale *	2.56	0.00	39	51		3.36	5.0000	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	0.00	0.00	69	51		0.00	5.0000	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	0.00	0.00	46	41		0.00	5.0000	0	5
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	13.33	20.00	30	10		12.41	-0.0651	0	10
PR-4-02-3510	Average Delay Days - Total - EEL	5.00	8.00	4	2	3.74	3.24	SS		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	0.00	0.00	30	10		0.00	5.0000	0	2
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	0.00	NA	1						0
PR-4-02-3530	Average Delay Days - IOF	NA	NA							0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	1						0

MR	Maintenance & Repair									
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale *	9.98	12.23	60	6	10.51	4.50	-0.6540	0	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.08	6.25	82	95	4.80	0.72	1.1473	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale *	81.03	100.00	58	6		16.81	-0.5066	0	5
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	10.34	0.00	58	6		13.06	5.0000	0	5
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	72.15	70.97	79	93		6.86	0.3389	0	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	0.00	0.00	79	93		0.00	5.0000	0	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	21.13	14.85	142	101		5.31	1.4165	0	10

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sa Total **142**

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

Special Provision - UNE Ordering

June-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	100.00	623	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	50	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	154	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	17	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Apr-08	90.25	1,097	990		Apr-08	97.63	1,014	990	
May-08	90.08	978	881		May-08	98.22	897	881	
Jun-08	90.75	1,038	942		Jun-08	98.64	955	942	
Overall	90.36	3,113	2,813		Overall	98.15	2,866	2,813	

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Apr-08	82.45	1,174	968		Apr-08	96.61	1,002	968	
May-08	83.10	1,633	1,357		May-08	98.33	1,380	1,357	
Jun-08	88.75	1,644	1,459		Jun-08	98.65	1,479	1,459	
Overall	85.01	4,451	3,784		Overall	98.01	3,861	3,784	

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Apr-08	96.20	12,683	12,201		Apr-08	97.93	12,459	12,201	
May-08	96.85	12,136	11,754		May-08	98.37	11,949	11,754	
Jun-08	96.56	11,893	11,484		Jun-08	98.13	11,703	11,484	
Overall	96.53	36,712	35,439		Overall	98.14	36,111	35,439	

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month CLEC Observations	Prior Month CLEC Performance	Prior Month CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	99.31	145	99.53	212
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	100.00	42	NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installtn Trbls w/in 7 days-Loop-Basic Hot Cut	0.84	358	1.93	466
PR-6-02-3523	% Installtn Trbls w/in 7 days-Loop-Lg Job Hot Cut	0.00	194	NA	
PR-6-02-3525	% Installtn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	16.84	3	7.54	9
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	18.59	130	13.89	137
		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	15.79	0.1896	12.47	1.4785

	Greater of - Tier II (2 mo) or Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -
Market Adjustment for PR-9-08-3533	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

June-08

% On Time Observations Mrkt Adj.

PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$	-
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* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000	% Software Validation	0.00	93	\$	-
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	NA		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

June-08

	Weighted Score	Market Adjustment
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.110	-
Unbundled Network Elements - Loop	-0.009	-
Resale	-0.080	-
Digital Subscriber Lines	-0.009	-
Trunks	0.000	-
Mode of Entry Total		-
# CRITICAL MEASURES		
1 OSS Interface		-
2 % On Time Ordering Notification		-
3 Installation Performance		\$ 2,140
4 % On Time Performance - LNP		-
5 Hot Cut Performance		-
6 Maintenance Performance		\$ 4,787
7 Final Trunk Groups Blocked		-
8 Collocation		-
9 Resolution Processes		-
Critical Measure Total		\$ 6,927
Individual Rule Payments:		
SPECIAL PROVISIONS		
UNE Ordering		-
UNE Flow Through		-
UNE Hot Cut Loop		-
Special Provision Total		-
CHANGE CONTROL		
Grand Total		\$ 6,927

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE Platform

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.63	4.85		1,299	2.22	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6030	Customer Service Record - CORBA	0.10	1.11		58	1.01	0	2	0.000		
PO-1-03-6030	Address Validation - CORBA	2.63	2.01		1,081	-0.61	0	2	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs	99.89			942		0	10	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform	100.00			158		0	5	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent **	0.40			9,232		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85			9,232		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60			9,232		0	5	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform	98.64			955		0	5	0.000		
OR-6-03-3140	% Accuracy - LSRC - Platform	0.00			99		0	5	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform	100.00			71		0	5	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform	100.00			18		0	2	0.000		
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform	100.00			46		0	2	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform	100.00			6		0	2	0.000		
PR Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	80.36	90.16	5,046	193	2.91	3.7427	0	5	0.000	
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.03	0.00	11,680	539	0.07	5.0000	0	20	0.000	
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	7.18	1.52	1,698	66	3.24	2.4219	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	3.82	1.00	125	1	9.82	9.86	SS	0		
PR-5-01-3140	% Missed Appointment - Facilities - Platform *	1.18	0.00	1,698	66	1.35	5.0000	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform *	0.29	0.00	1,698	66	0.68	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	6.95	3.58	9,438	1,005	0.84	4.4739	0	10	0.000	
MR Maintenance & Repair											
		Performance		Observations		VZ Std	Sampling	Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC	Deviation	Error				
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255			-4.62	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	69.74	54.13		3,371			-15.61	0	2	0.000
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus *	25.97	20.41	932	98		4.66	1.3379	0	10	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus *	27.78	14.29	36	7		18.50	1.2566	0	10	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	14.26	14.65	932	98	29.46	3.13	-0.1247	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus *	7.60	7.79	36	7	9.06	3.74	-0.1305	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	63.61	71.76	687	85		5.53	-1.3713	-1	5	-0.022
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	34.35	47.06	687	85		5.46	-2.1600	-2	5	-0.044
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	8.15	11.76	687	85		3.15	-0.9272	-1	5	-0.022
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	10.95	6.48	5,286	108		3.04	1.7217	0	10	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	10.26	0.00	117	1		30.47	SS		0	
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	24.93	21.01	5,286	108	33.93	3.30	1.1887	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	11.89	16.75	117	1	16.02	16.09	SS		0	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res *	85.72	84.71	4,237	85		3.83	0.4503	0	5	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	70.07	64.71	4,237	85		5.02	1.1831	0	5	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	38.78	35.29	4,237	85		5.34	0.7616	0	5	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	13.02	11.68	6,381	214		2.34	0.6643	0	10	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		542,034				0	5	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sam Totals									-4	227	-0.088

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE LOOP

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000
PO-1-03-6020	Address Validation - EDI	2.63	4.85		1,299	2.22	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	0.10	1.11		58	1.01	0	2	0.000
PO-1-03-6030	Address Validation - CORBA	2.63	2.01		1,081	-0.61	0	2	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000

OR Ordering

OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs	99.62		12,895		0	10	0.000
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual	99.78		1,841		0	5	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent **	0.40		9,232		0	2	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85		9,232		0	2	0.000
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60		9,232		0	2	0.000
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop	98.65		1,479		0	5	0.000
OR-6-03-3331	% Accuracy - LSRC - Loop	0.00		664		0	5	0.000
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP	100.00		552		0	5	0.000
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP	100.00		32		0	2	0.000
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP	100.00		108		0	2	0.000
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP	100.00		11		0	2	0.000

PR Provisioning

PR	Provisioning	Performance		Observations		VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC							
PR-4-02-3100	Average Delay Days - Total - POTS	3.82	1.00	125	1	9.82	9.86	SS		0		
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	7.18	0.00	1,698	167		2.09	5.0000	0	20	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.18	0.00	1,698	167		0.87	5.0000	0	5	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.29	0.00	1,698	167		0.44	5.0000	0	5	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	7.07	6.01	2,304	316		1.54	0.8057	0	10	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.84		358				0	10	0.000	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		0.00		194				0	20	0.000	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA							0		
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		99.31		145				0	10	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		100.00		42				0	20	0.000	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA							0		
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA							0		

MR Maintenance & Repair

MR	Maintenance & Repair	Performance		Observations		VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Perf. Score	Wgt.	Wgtd. Score				
		VZ	CLEC	VZ	CLEC											
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255				-4.62	0	2	0.000				
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	13.23	3.72	6,228	242		2.22	5.0000	0	10	0.000					
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	23.36	12.83	6,228	242	33.53	2.20	4.7948	0	5	0.000					
MR-4-07-3112	% Out of Service > 12 Hours - Loop *	65.32	45.96	4,876	198		3.45	5.0000	0	5	0.000					
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	34.74	10.10	4,876	198		3.45	5.0000	0	5	0.000					
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	13.02	11.95	6,381	251		2.17	0.5763	0	10	0.000					
MR-3-02-3112	% Missed Repair Appointments - CO - Loop *	6.90	0.00	58	6		10.87	5.0000	0	10	0.000					
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	10.85	8.17	58	6	15.67	6.72	0.3994	0	5	0.000					
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator										"UD" - under development		"SS" - Smø Totals		0	226	0.000

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

RESALE

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgt. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.10	3.51		265	3.41	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.63	4.85		1,299	2.22	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.10	0.89		2,894	0.78	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.63	2.26		2,176	-0.36	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	100.00			164		0	10	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	100.00			94		0	5	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent **	0.40			9,232		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85			9,232		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60			9,232		0	5	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	95.93			172		0	10	0.000		
OR-6-03-2000	% Accuracy - LSRC	0.00			77		0	10	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.78			45		0	5	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			14		0	2	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			26		0	2	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			3		0	2	0.000		
PR Provisioning											
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total * **	80.36	64.71	5,046	17	9.65	-1.2863	0	5	0.000	
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.03	0.00	11,680	48	0.23	5.0000	0	20	0.000	
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	7.18	6.56	1,698	61	3.37	0.3809	0	10	0.000	
PR-4-02-2100	Average Delay Days - Total - POTS	3.82	4.00	125	4	9.82	4.99	SS	0		
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.18	3.28	1,698	61	1.41	-0.9316	-1	5	-0.027	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.29	0.00	1,698	61	0.71	5.0000	0	5	0.000	
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	6.95	2.82	9,438	248	1.64	2.9782	0	15	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255		-4.62	0	2	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	69.74	54.13		3,371		-15.61	0	2	0.000	
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	25.97	22.50	932	40	7.08	0.6588	0	10	0.000	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	27.78	33.33	36	3	26.92	SS		0		
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	14.26	17.65	932	40	29.46	4.76	-0.7129	0	5	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	7.60	4.64	36	3	9.06	5.44	SS	0		
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus *	63.61	67.74	687	31	8.83	-0.2614	0	5	0.000	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	34.35	38.71	687	31	8.72	-0.3220	0	5	0.000	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	8.15	6.45	687	31	5.02	0.6220	0	5	0.000	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	10.95	0.00	5,286	5	13.97	SS		0		
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	10.26	NA	117					0		
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	24.93	12.81	5,286	5	33.93	15.18	SS	0		
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	11.89	NA	117		16.02			0		
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	85.72	75.00	4,237	4	17.50	SS		0		
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	70.07	50.00	4,237	4	22.91	SS		0		
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	38.78	0.00	4,237	4	24.37	SS		0		
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	13.02	6.25	6,381	48	4.88	1.7321	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.99		542,034			0	5	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals											
								-1	188	-0.027	

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

DSL

June-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	
		VZ	CLEC	VZ	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.60	4.47		6	-7.13	0	5	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.60	1.84		4	-9.76	0	5	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	2	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.60	2.85		481	-8.75	0	5	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		8		0	2	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		NA				0	0		
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			3		0	2	0.000	
OR-1-06-1341	OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	100.00			1		0	2	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			1		0	2	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA					0	0		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			1		0	5	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA					0	0		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	NA					0	0		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA					0	0		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA					0	0		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA					0	0		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA					0	0		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA					0	0		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent **	0.40			9,232		0	2	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	98.85			9,232		0	2	0.000	
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.60			9,232		0	2	0.000	
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	NA	NA					2		
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	0.00	0.00	3	13	0.00	SS	0		
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA	5				0		
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	7.07	7.14	2,304	14	6.87	0.3668	0	0.000	
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	8	13	0.00	SS	0		
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		100.00		57			0	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	12.00	NA	1	0.00			0		
PR-4-14-3342	% Completed On Time -2W xDSL Loops		100.00		64			0	0.000	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	7.07	4.85	2,304	103	2.58	1.0750	0	0.000	
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.32	15	76	0.00	0.9748	0	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		100.00		16			0	0.000	
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.65	100.00	578	16	1.49	5.0000	0	0.000	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	2.00	NA	27	1.69			10		
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	3.72	0.00	565	1	18.93	SS	0		
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.27	0.00	1,100	18	1.24	5.0000	0	0.000	
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split *	3.63	5.88	1,571	17	4.56	-0.0740	0	0.000	
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.12	0.00	1,673	19	0.80	5.0000	0	0.000	
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	7.89	3.27		1,255		-4.62	0	0.000	
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale *	13.32	0.00	6,240	9	11.33	5.0000	0	0.000	
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	14.38	NA	153				0		
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	23.35	12.22	6,240	9	33.50	11.18	0	0.000	
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	10.88	NA	153		14.77		0		
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale *	62.98	100.00	6,393	9	16.11	5.0000	0	0.000	
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale *	65.12	57.14	4,942	7	18.03	0.8488	0	0.000	
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale *	13.01	11.11	6,393	9	11.22	0.5682	0	0.000	
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	13.32	0.00	6,240	29	6.32	5.0000	0	0.000	
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	6.90	0.00	58	3	15.00	SS	0		
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	23.35	22.34	6,240	29	33.50	6.24	0	0.000	
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	10.85	1.92	58	3	15.67	9.28	0		
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	62.61	81.25	6,298	32	8.57	2.4757	0	0.000	
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	65.32	58.33	4,888	24	9.74	0.9355	0	0.000	
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	13.01	6.25	6,393	32	5.96	1.4984	0	0.000	
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split *	8.98	0.00	256	6	11.81	5.0000	0	0.000	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	9.09	0.00	11	1	30.02	SS	0		
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	9.74	6.00	256	6	25.60	10.57	0	0.000	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	6.45	0.97	11	1	3.77	3.93	0		
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split *	93.26	100.00	267	7	9.60	5.0000	0	0.000	
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split *	9.77	0.00	266	6	12.26	5.0000	0	0.000	
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split *	17.60	14.29	267	7	14.58	0.6574	0	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator										
"UD" - under development										
"SS" - Small Sample Totals										
								0	219	0.000

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

June-08

OR	Ordering	Performance		Observations		VZ	CLEC	VZ	CLEC	Standard Deviation	Perf. Score	Wgt.	Wgtd. Score
		CLEC	VZ	VZ	CLEC								
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			2						0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	100.00			31						0	10	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA									0		
OR-2-12-5020	% On Time Trunk ASR Reject	100.00			1						0	5	0.000
PR Provisioning		VZ	CLEC	VZ	CLEC								
PR-4-07-3540	% On Time Performance - LNP only		100.00		8						0	20	0.000
PR-4-15-5000	% On Time Provisioning - Trunks		100.00		2,544						0	20	0.000
PR-5-01-5000	% Missed Appointment - Facilities *	0.00	0.00	1,355	2,544			0.00	5.0000		0	5	0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days *	0.00	0.00	1,355	2,544			0.00	5.0000		0	5	0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days *	0.00	0.00	1,355	2,544			0.00	5.0000		0	10	0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days *	42.31	0.00	26	31			13.14	5.0000		0	5	0.000
MR Maintenance & Repair		VZ	CLEC	VZ	CLEC								
MR-4-01-5000	Mean Time to Repair - Total	NA	NA								0		
MR-4-05-5000	% Out of Service >2 Hours	NA	NA								0		
MR-4-06-5000	% Out of Service >4 Hours	NA	NA								0		
MR-4-07-5000	% Out of Service >12 Hours	NA	NA								0		
MR-4-08-5000	% Out of Service >24 Hours	NA	NA								0		
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA								0		
NP Network Performance		VZ	CLEC	VZ	CLEC								
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0								0	5	0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0								0	10	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator											0	100	0.000
"UD" - under development													
"SS" - Small Totals													

* Stat and Performance score determined through permutation test

Verizon New Hampshire		June-08								
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total	
PRE-ORDERING										
1	OSS Interface	\$0	\$0	\$0	\$0					\$0
	PO-1-06 Mechanized Loop Qualification - EDI									
	PO-1-06 Mechanized Loop Qualification - CORBA									
	PO-1-06 Mechanized Loop Qualification - Web GUI									
	PO-2-02 OSS Interface Availability - Prime - WPTS									
	PO-2-02 OSS Interface Availability - Prime - EDI									
	PO-2-02 OSS Interface Availability - Prime - CORBA									
	PO-2-02 OSS Interface Availability - Prime - Web GUI									
ORDERING										
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	OR-1-02 % On Time LSRC -Flow Through									
	OR-1-04 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale									
	OR-1-04 % On Time LSRC - No Facility Check - 2W xDSL Loops									
	OR-1-04 % OT LSRC - No Facility Check - Line Share/Split									
	OR-1-12 % OT Firm Order Confirmations (<=192 Forecasted Trunks)									
	OR-1-13 % On Time Design Layout Record									
	OR-1-19 % On Time Response - Request for Inbound Augment (<=192)									
	OR-2-04 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale									
	OR-2-04 % OT LSR Rej - No Facility Check - 2W xDSL Loops									
	OR-2-04 % OT LSR Rej - No Facility Check - Line Share/Split									
	OR-4-16 % On Time PCN - 1 Business Day									
	OR-1-04 % OT LSRC -No Facil Ck/Elec.-No FT) -All Specials -UNE/Resale									
	OR-1-06 % OT LSRC/ASRC -Facil Ck/E -No FT) -All Specials -UNE/Resale									
	OR-2-04 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale									
	OR-2-06 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale									
PROVISIONING										
3	Installation Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)			ADJ						
	PR-4-02 Average Delay Days - Total									
	PR-4-02 Average Delay Days -Total -2W Digital -UNE/Resale									
	PR-4-02 Average Delay Days -Total -2W xDSL Loops									
	PR-4-02 Average Delay Days -Total -Line Share/Split									
	PR-4-04 % Missed Appointments -Dispatch									
	PR-4-04 % Missed Appointment -Dispatch -2W Digital -UNE/Resale									
	PR-4-04 % Missed Appointment -Dispatch -Line Share/Split									
	PR-4-05 % Missed Appointments - No Dispatch									
	PR-4-05 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale									
	PR-4-05 % Missed Appointment -No Dispatch -Line Share/Split									
	PR-4-14 % Completed On Time -2W xDSL Loops									
	PR-4-15 % On Time Provisioning - Trunks									
	PR-6-01 % Installation Troubles w/in 30 Days									
	PR-6-01 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale									
	PR-6-01 % Installation Troubles w/in 30 Days -2W xDSL Loops									
	PR-6-01 % Installation Troubles w/in 30 Days -Line Share/Split									
	PR-4-01 % Missed Appointment -VZ -DSO -UNE/Resale									
	PR-4-01 % Missed Appointment -VZ -DS1 -UNE/Resale									
	PR-4-01 % Missed Appointment -VZ -DS3 -UNE/Resale									
	PR-4-01 % Missed Appointment -VZ -Other -UNE/Resale									
	PR-4-02 Average Delay Days - Total -UNE/Resale									
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale									
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale									
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale									
	PR-6-01 % Open Orders in a Hold Status > 30 Days -UNE/Resale									
	PR-4-01 % Missed Appointment - VZ - Total - EEL									
	PR-4-02 Average Delay Days - Total - EEL									
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL									
	PR-4-01 % Missed Appointment - VZ - Total - IOF									
	PR-4-02 Average Delay Days - IOF									
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF									
4	PR-4-07 % On Time Performance - LNP only					\$0				\$0
5	Hot Cut Performance	\$0								\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut									
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut									
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut									
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut									
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut									
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut									
MAINTENANCE										
6	Maintenance Performance	\$4,787	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4,787
	MR-3-01 % Missed Repair Appointments - Loop - Bus.									
	MR-3-01 % Missed Repair Appointments - Loop - Res.									
	MR-3-01 % Missed Repair Appointments - Loop									
	MR-3-01 % Missed Repair Appt -Loop -2W Digital -UNE/Resale									
	MR-3-01 % Missed Repair Appt -Loop -2W xDSL Loops									
	MR-3-01 % Missed Repair Appointment -Loop -Line Share/Split									
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops									
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops									
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale									
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops									
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split									
	MR-4-08 % Out of Service >24Hrs. - Bus.	4,787								
	MR-4-08 % Out of Service >24Hrs. - Res.									
	MR-4-08 % Out of Service >24Hrs. - Total									
	MR-5-01 % Repeat Reports within 30 Days									
	MR-5-01 % Repeat Reports w/in 30 Days -2w Digital -UNE/Resale									
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops									
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split									
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale									
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale									
	MR-4-06 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale									
	MR-4-08 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale									
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale									
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale									
	MR-5-01 % Repeat Reports w/in 30 days -UNE/Resale									
NETWORK PERFORMANCE										
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0				\$0
8	Collocation								\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total									
	NP-2-05/6 % On Time - Physical Collocation - Total									
	NP-2-07/8 Average Delay Days - Total									
RESOLUTION PROCESS										
9	Resolution Process								\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days									
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days									
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days									
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack									
Total		\$4,787	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$4,787

ADJ = As per -1 Recapture Rule,, the performance score adjusted to zero based on two additional months performance

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	1	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	2	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-1000	% PON Exceptions Resolved w/in 3 Bus Days	100.00	19	0	5
OR-10-02-1000	% PON Exceptions Resolved w/in 10 Bus Days	100.00	19	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days	100.00	12	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	24	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	2	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	84	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	5	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	100.00	31	0	5

PR	Provisioning	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	6.67	NA	15						0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	13.33	4.88	30	41		8.17	1.6960	0	5
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	0.00	NA	1						0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA							0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	6.40	1.50	5	2	4.51	3.77	SS		0
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	2.56	1.96	39	51		3.36	0.8964	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale *	2.56	0.00	39	51		3.36	5.0000	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	0.00	0.00	69	51		0.00	5.0000	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	0.00	0.00	46	41		0.00	5.0000	0	5
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	13.33	20.00	30	10		12.41	-0.0651	0	10
PR-4-02-3510	Average Delay Days - Total - EEL	5.00	8.00	4	2	3.74	3.24	SS		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	0.00	0.00	30	10		0.00	5.0000	0	2
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	0.00	NA	1						0
PR-4-02-3530	Average Delay Days - IOF	NA	NA							0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	0.00	NA	1						0

MR	Maintenance & Repair	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale *	9.98	12.23	60	6	10.51	4.50	-0.6540	0	5
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	7.08	6.25	82	95	4.80	0.72	1.1473	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale *	81.03	100.00	58	6		16.81	-0.5066	0	5
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	10.34	0.00	58	6		13.06	5.0000	0	5
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	72.15	70.97	79	93		6.86	0.3389	0	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	0.00	0.00	79	93		0.00	5.0000	0	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	21.13	14.85	142	101		5.31	1.4165	0	10

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sa Total **142**

* Stat and Performance score determined through permutation test

Special Provision - UNE Ordering

June-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	100.00	623	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	100.00	50	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	100.00	154	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	17	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations		Flow-thru	Month	%	Observations		Flow-thru
		Gross #					Gross #		
Apr-08	90.25	1,097		990	Apr-08	97.63	1,014		990
May-08	90.08	978		881	May-08	98.22	897		881
Jun-08	90.75	1,038		942	Jun-08	98.64	955		942
Overall	90.36	3,113		2,813	Overall	98.15	2,866		2,813

Market Adjustment * \$ -

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations		Flow-thru	Month	%	Observations		Flow-thru
		Gross #					Gross #		
Apr-08	82.45	1,174		968	Apr-08	96.61	1,002		968
May-08	83.10	1,633		1,357	May-08	98.33	1,380		1,357
Jun-08	88.75	1,644		1,459	Jun-08	98.65	1,479		1,459
Overall	85.01	4,451		3,784	Overall	98.01	3,861		3,784

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations		Flow-thru	Month	%	Observations		Flow-thru
		Gross #					Gross #		
Apr-08	96.20	12,683		12,201	Apr-08	97.93	12,459		12,201
May-08	96.85	12,136		11,754	May-08	98.37	11,949		11,754
Jun-08	96.56	11,893		11,484	Jun-08	98.13	11,703		11,484
Overall	96.53	36,712		35,439	Overall	98.14	36,111		35,439

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month CLEC Performance	Current Month Observations	Prior Month CLEC Performance	Prior Month Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	99.31	145	99.53	212
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	100.00	42	NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.84	358	1.93	466
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	0.00	194	NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	16.84	3	7.54	9
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	18.59	130	13.89	137
		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	15.79	0.1896	12.47	1.4785
		Greater of - Tier II (2 mo) or Tier III (1mo)			Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

June-08

		% On Time	Observations	Mrkt Adj.
PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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		% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000	% Software Validation	0.00	93	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	NA		\$ -
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Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

June-08

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.088	-	
Unbundled Network Elements - Loop	0.000	-	
Resale	-0.027	-	
Digital Subscriber Lines	0.000	-	
Trunks	0.000	-	
Mode of Entry Total			-
# CRITICAL MEASURES			
1 OSS Interface		-	
2 % On Time Ordering Notification		-	
3 Installation Performance		-	
4 % On Time Performance - LNP		-	
5 Hot Cut Performance		-	
6 Maintenance Performance		\$ 4,787	
7 Final Trunk Groups Blocked		-	
8 Collocation		-	
9 Resolution Processes		-	
Critical Measure Total			\$ 4,787
Individual Rule Payments:			\$ 483
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		-	
UNE Hot Cut Loop		-	
Special Provision Total			-
CHANGE CONTROL			
Grand Total			\$ 5,269